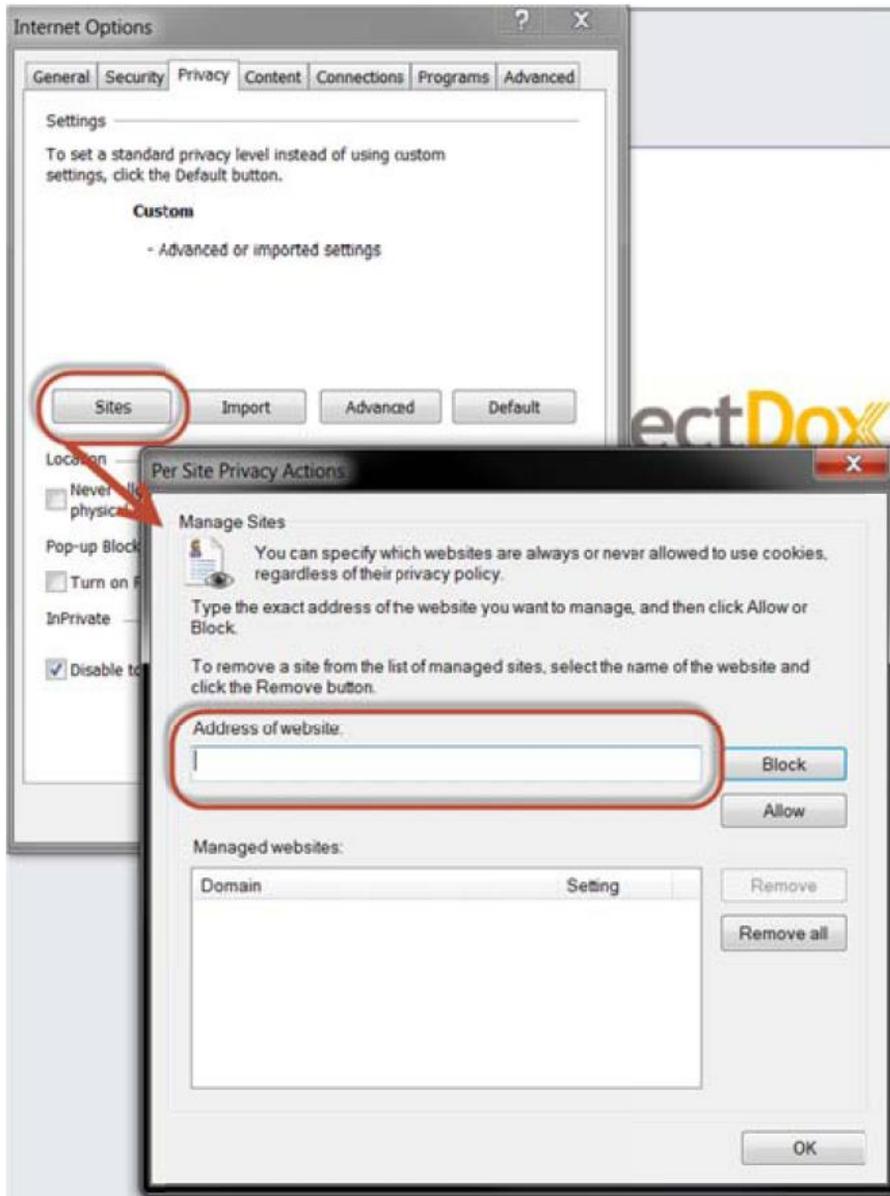


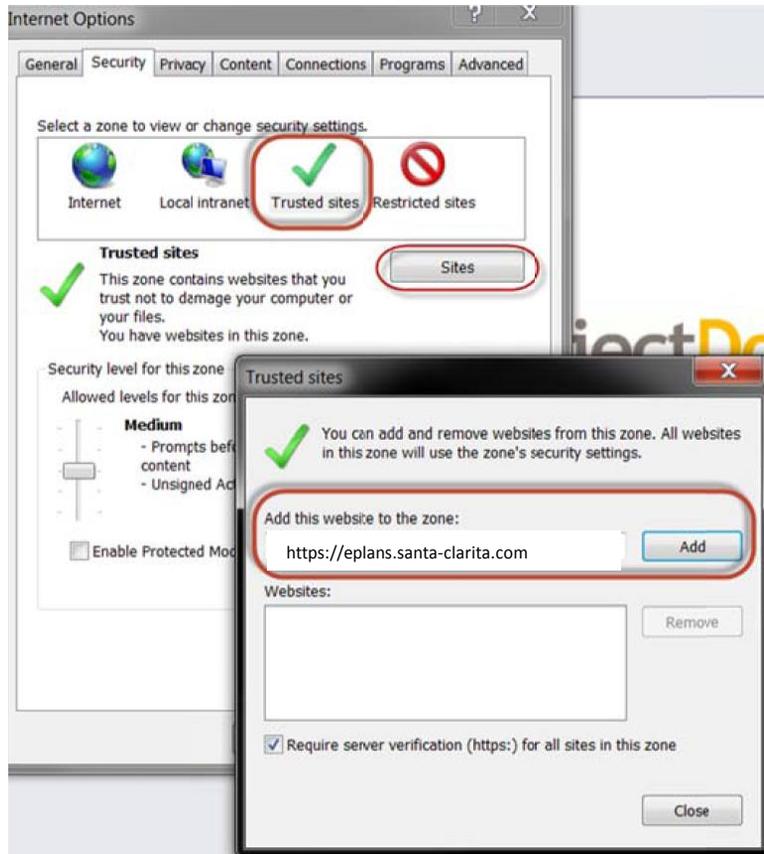
## ePlans and Internet Explorer 10

This support bulletin provides you with important information about the ProjectDox (ePlans) software and the latest compatibility with Internet Explorer 10. Adding the ePlans site to your trusted sites, changing some Internet options, and running in compatibility mode enables IE 10 to work with ProjectDox.

1. Open Internet Explorer 10
2. Go to **Tools**, and choose **Internet Options** (bottom of list)
3. Select the **Privacy** tab. Click the **Sites** button. Add the link: <https://eplans.santa-clarita.com/>  
Click **Allow**.



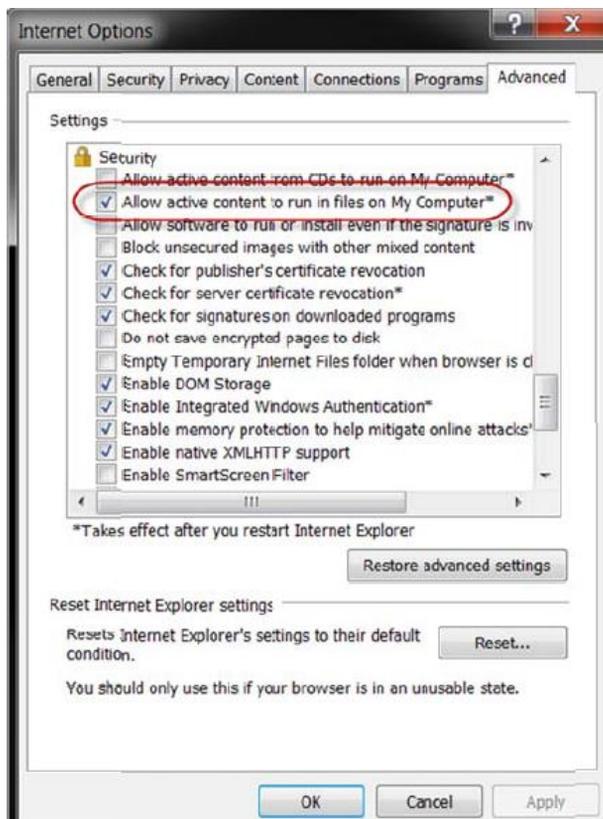
4. Select the **Security** tab. Select **Trusted Sites** and click the **Sites** button. Add the site <https://eplans.santa-clarita.com>, and click **Add**.



5. Select the **Privacy** tab and click on the **Advanced** button. Select **Override automatic cookie handling**.



6. Select the **Advanced** tab. Under **Settings**, go to **Security**. Check **'Allow active content to run in files on My Computer'**. Click OK.



7. Finally, click on the Tools menu (again). Select **Compatibility View Settings**. Add the website: [santa-clarita.com](http://santa-clarita.com), and click **Add**. Close ALL Internet Explorer windows, then restart Internet Explorer.

